App slogan

“Bringing patients and carers together”

The problem is not lack of carers but lack of organisation. There is a technological deficit, resources are used inefficiently. HSE carers rely on phone calls and paper. There are lots of private agencies with very little communication between them and the HSE. Carers are driving long distances and basically wasting time. It could be organised where carers can get assigned to jobs near them. E.g a carer could drive 20km to a village to see a patient, that village may have a carer who is looking for work. Lots of carers don’t get paid for fuel, making it not worth it to travel long distances. With better organisation carers, The HSE and the agencies could all work more efficiently.

**Carer**

List of calls with location and time etc.

* Tap the list item to bring up more details with a map and distance etc.
* Broken up by day today, tomorrow etc.
* Filter by date, by patient.
* Check in and check out.
* List Item
  + Patient name
  + Location
  + Start/end times
* Drill down view
  + Patient name
  + Location
  + Map showing location based on Eircode
  + Check in/check out tick boxes.
  + Tap patient name to see all calls

Potential client list

* Posted by public health nurse.
* Filter to only show calls within certain distance.
* Filter by training and qualifications required. This will allow carers to see if they are missing out on work by not having a certain qualification. E.g. no child care training so can’t take children clients.
* List item
  + Location/distance from home
* Drill down
  + Location/distance from home
  + Brief history of client e.g. age, mobility etc.
  + Care plan e.g. light housework, basic assistance or high support (bed bound). Use of hoists, administration of medication.
  + Required skills or training with a green tick red x showing if you have the qualification.
* If they want male or female carers
* Apply button. Request to take on client sent to PHN. They can choose to accept it and make deal with appropriate agency.

Messaging

* Adding other carers so you can message them.
* E.g. You could be taking over for another carer and you might have some questions.
* Messaging the public health nurse.
  + Note concerns about vulnerable clients.
  + More efficient to directly message instead of going through agency.
  + There is a record of the carers concerns in case anything happens to the patient.

Profile Page

* What you’re qualified or trained to do e.g use of hoists, medication administration, children first, patient manual handling etc.
* Location
* Name

Settings

**Public Health Nurse**

* Add patients to database
* They can see all carers
* They are basically admins
* Message carers about taking on clients